

Rochester, NH Police Department

TRAINING NOTICE

Communications Specialist Training in September 2010

Presented By: The Public Safety Group

Telecommunicator Liability

Date: September 16, 2010

Time: 8:00am-4:00pm

Cost: \$135/person

Liability issues in the communications center have become a major issue across the United States. Communications centers across the country are now facing lawsuits. It is important for all members of the communications center to learn skills to reduce liability. This one-day class will cover topics such as the basics of a lawsuit, common legal terms, liability for the dispatcher, liability for the trainer, liability for the supervisor, how to reduce liability, five common areas of communications lawsuits, and case studies.

Suicide Intervention

Date: September 17, 2010

Time: 8:00am-4:00pm

Cost: \$135/person

This one-day interactive class, designed to educate Public Safety call-takers in crisis intervention, will cover topics such as suicide attitudes, risk assessment of caller, risk assessment of responder, suicide by cop, suicide intervention, crisis negotiation, suicide facts, depression, techniques for small communications centers, suicide and the internet, and role play.

About the Instructor: Tony Harrison

Tony Harrison is the founder of The Public Safety Group. He has spent more than twenty years in the communications center. Tony has worked at small communications centers to major metropolitan communications centers. Tony is a Certified Emergency Number Professional. He has a BA in Criminal Justice and an MA in Political Science – Urban Affairs. He is uniquely qualified to assist your agency with all of your training needs.

Space is Limited to 20 Students!! Register Now!!

To Register: Go to www.publicsafetygroup.com

Discount rates are available for overnight accommodations (\$87/night)!!!

Call Rochester PD Training Office at 603-330-7130 for details.

For questions, hotel information, or if you would like to receive these Training Notices by email, please call the Rochester PD Training Office at 603-330-7130 or email: john.yerardi@rochesternh.net